



MELBOURNE

M23 Fundamentals
in Focus

Melbourne | Nov 14-16

 Self Storage Association
of Australasia

Get ready for SSAA MEL23

We're looking forward to welcoming you to Melbourne on Tuesday 14 November 2023. Convention is being held at the [Grand Hyatt Melbourne](#) which is located at 123 Collins Street, Melbourne.

Please find following some information to assist with your preparations for and arrival at SSAA MEL23:

1. Convention Venue
2. Plan your travel
3. What to bring
4. Airport and transport options
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We are delighted to be able to gather together for the self storage event of the year.

We wish you a safe journey and we look forward to welcoming you to SSAA Convention 2023!

1. Plan your travel to Melbourne

Before you travel

If you are arriving on an international flight into Melbourne, please ensure you have completed the necessary steps for travelling to Australia, which are outlined [here](#).

Visa information

For Visa information please download the following information [factsheet](#) from the Australian Immigration Office. To apply for your Visa, [click here](#).

Travel Insurance

Registration fees do not include insurance. It is strongly recommended that at the time you register and book your travel you take out an insurance policy of your choice.

2. What to bring

Dress code

The dress code for Convention is business casual. The venue is air-conditioned.

The dress code for the SSAA Awards for Excellence is cocktail/semi-formal.

Don't forget your dancing shoes!

If you're joining the facility tour, you might like to bring sunglasses and a hat as you'll be outside at times. If you're playing golf, please bring appropriate attire and clubs (or advise if you wish to hire).

Weather

Melbourne weather is renowned for delivering four seasons in one day (or sometimes even in one hour!). The weather has been particularly unpredictable of late and has been quite cool given the time of year. Temperatures should range from early-teens to early-twenties Celsius. Pack for all conditions!

3. Airport and transport options

Airport

The journey to the hotel from Melbourne Airport is approximately 30-40 minutes. There are limited public transport options from Melbourne Airport into the CBD so do plan ahead.

Bus

SkyBus runs express services between Melbourne Airport and Melbourne CBD (Southern Cross Station) daily from 4am to 1am. SkyBus has stops at Terminals 1, 3 and 4.

Adult one-way fare is \$22, Adult return fare is \$36.

Tickets are card-only and can be purchased via e-kiosks at the airport, or at www.skybus.com.au.
Melbourne City Express timetable:

- Departing every 15 minutes between 04:00 – 07:00
- Departing every 10 minutes between 7:00 – 19:00
- Departing every 15 minutes between 19:00 – 01:00
- No services between 01:00 – 04:00

Taxi

Taxi ranks are located close all terminals. The Melbourne CBD is approximately a 30 minute fare from Melbourne Airport. Estimate your fare [here](#).

For your safety you should not accept any offer of taxi services outside of the designated taxi ranks at Terminals 1 and 4.

Uber

An Uber is approximately A\$50 – A\$70 from Melbourne Airport to the Grand Hyatt (one way trip).

Please note your pickup location depends on your terminal and ride option.

For fare estimates, visit the Uber website [here](#).

4. Parking at the Grand Hyatt

Grand Hyatt Melbourne offers guests the option of valet parking for AUD \$90 per night, per car. Entry is via our Russell Street driveway and the Concierge team will be pleased to assist you. To confirm a reservation, please contact +61 3 9653 4510 or email ghmelbourne.concierge@hyatt.com.

Alternatively, the Grand Hotel Group offers undercover 24-hour, multi-level car parking conveniently located underneath the hotel. Access is via the Russell Street driveway or the car park entrance off Flinders Lane. The car park has a height restriction of 2 metres.

There are other secure parking options nearby If required.

5. Checking into your Hotel

Check in time at the Grand Hyatt is 15:00 AEDT. The hotel will do their best to have rooms available for early check-in, however if you wish to confirm your room for an early arrival, you will need to pre-book and pay for the room from the previous evening.

As per standard hotel policies and procedures, guests will be required to provide a credit card or a cash bond upon check in. This is to cover any incidental charges incurred during your stay regardless that your accommodation has been pre-paid in full. The hotel will place a hold on your credit card or hold the cash deposit until you check-out. Should you not utilise any incidentals during your stay the credit card will not be charged and/or the cash deposit will be returned. Should you wish to confirm the required amount for incidental charges, please contact the hotel directly.

If you are arriving on Tuesday morning and participating in the facility tours and/or workshops, the hotel will arrange for your luggage to be held until your room is ready.

Check out is 11am AEDT.

Breakfast is Included on Wednesday and Thursday mornings as part of your Convention ticket.

If you are staying at the Grand Hyatt either side of these mornings, you are welcome to breakfast in the buffet or lobby café at your cost, or head out and explore all the great local restaurants and coffee shops Melbourne has on offer! Psst – the best croissants in Australia are just across the road at Lune Croissanterie!

6. Registration Process

The registration desk is located on the events floor, Level 8, in the events foyer. All attendees must visit the registration desk to collect their Convention materials including name badge and show bag, before gaining access to the Convention.

We encourage you to register as early as possible to allow for easy access to the opening of the Convention. Please wear your name badge at all times.

The **registration desk** is open at the following times:

Tuesday, 14 November 08:00 – 18:00 AEDT

Wednesday, 15 November 07:30 – 17:00 AEDT

Thursday, 16 November 07:30 – 17:00 AEDT

If on arrival at the Convention you have not paid for your registration, you will be directed to the cashier to make payment. All outstanding accounts must be settled upon registering for the Convention.

7. Convention Program

The detailed MEL23 Convention Program is available in the SSAA Events App. You can also view the program online and you'll have a printed program in your show bag.

8. Convention Mobile App

Download the #SSAAMEL23 Event App presented by PTI Security. The app has everything you need to navigate and engage across Convention 2023:

1. Visit the App Store and download the **SSAA Events App** on your iOS or Android device.
2. Open the app and click the download icon to the right of the Convention 2023 event that will appear on the Home screen (alternatively, if this doesn't appear, search for 'Convention 2023' where the 'search for an event' bar appears).
3. Log in using your full name and email address – this needs to be the same details you used on your Convention registration form so that the system recognises you as an attendee.
4. Once logged in, you will be able to view and manage your agenda, browse exhibitor 'virtual booths', chat with other attendees and more.

The mobile app is designed to help make the most of your convention experience. Through the app you can:

- View the program
- Create your own agenda
- View exhibitor and delegate lists
- Enter our passport competition
- And much more!

9. Interactive Game

Engage with fellow MEL23 attendees by getting involved in our 2023 MEL23 Convention Challenge on the SSAA Events app. Complete challenges to earn points and climb your way to the top of the leader board and increase your chance to win some fine Melbourne produce!

App Challenges include engaging with our virtual Discussion Boards, visiting a variety of virtual sponsor and exhibitor booth profiles plus more (you even get points for simply being one of the first to log into our event app).

To participate, ensure that you have downloaded the SSAA Events app as per the above instructions and look for the 'Game' icon on the app home page.

10. Social Functions

Welcome @ Baller's Clubhouse

This is where the party really gets started! Join us as we walk a few blocks (500m) and down a Melbourne laneway to Baller's Clubhouse.

Date: Wednesday 15 November
Time: Meet in the Grand Hyatt Lobby at 17:45 AEST
Venue: Baller's Clubhouse
2 Coverlid Place, Melbourne VIC 3000
Dress: Business casual

Baller's Clubhouse is one of Melbourne's newest experiential venues. We have a full floor to explore with a range of bars and games (think darts, pool tables and more). Eat, drink, play and party the night away in this vibrant Melbourne venue.

Women in Storage

Share a special afternoon with the women in storage over paired wines, cheese and charcuterie from local Victorian producers.

Date: Wednesday 15 November
Time: Meet in the Residence at 15:30 AEDT
Venue: The Residence, Level 8 Grand Hyatt
Dress: Business casual

Tradeshow in the Spotlight

Gather in the trade show for this two-hour cocktail event where you'll be able to browse the booths, talk to self storage industry innovators about their cutting-edge products and services and discover the latest in all things self storage – all with a drink in hand.

Date: Wednesday 15 November
Time: 17:00 AEST
Venue: Mayfair Ballroom
Dress: Business casual

Group Dining Options

Meet at the Networking Lounge at 6.45pm if you've registered for a group dinner. You'll meet your host there and walk to the restaurant ready for an engaging evening.

If you've not yet registered but would like to join an Industry dinner please email membership@selfstorage.com.au. Bookings are limited however we will do our best to accommodate you.

SSAA Awards for Excellence presented by VISY Boxes and More

We invite you to dress up for a night of glitz and glamour as we celebrate excellence In self storage:

Date: Thursday 16 November
Time: 18:00 AEST
Venue: The Residence on Level 8
Dress: Cocktail / Semi-formal
Table Seating: If you wish to host a table (10 seats) please visit the Registration Desk to reserve your table. Otherwise free seating will be available for you to either create or join a table as you wish.

11. Dietary Requirements

If you have not already done so, please advise the SSAA team of any specific requests (including vegetarian requirements). All attempts will be made to meet these requirements.

12. Photography and Filming

Delegates are advised that segments of Convention will be filmed and photographed for the purpose of the Convention proceedings, livestreaming and event marketing. If you do not wish to be filmed or photographed, please advise the operator and move out of camera range.

13. Event Sponsors and SSAA Partners

SSAA extends its appreciation to the following sponsors and partner for their invaluable commitment and support:

PLATINUM SPONSORS



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