



Self Storage Association of Australasia

CODE OF ETHICS

The Self Storage Association of Australasia's Code of Ethics are fundamental to the values of the SSAA and essential to achieving its mission to lead the storage industry in Australasia by promoting the highest standards of ethics and professional excellence for the ultimate benefit of all members and customers.

As a SSAA member, you are required to follow the Code.

1. Members will ensure that their workplace is a safe environment for employees, customers and other visitors to the site.
2. Members will treat all employees, customers and visitors to the site with respect.
3. Members will promote the positive image of the industry through ethical and honest advertising and business practices.
4. Members will undertake to report any suspected criminal activities to the relevant authorities.
5. Members will comply with all relevant local, state and federal government laws and regulations regarding a self storage business.
6. Members will use a current approved SSAA storage agreement or develop an alternative that delivers the equivalent contractual agreement.
7. Members will ensure that staff are competent in their duties and complete appropriate training in current industry practices.
8. Members will participate honestly, cooperatively and transparently with any investigation by the SSAA into any alleged breach of this Code of Ethics.